



The Ultimate Integrated Solution

For CAD, RMS, JMS—and beyond.

CivicRMS elevates records management for public safety agencies through integrations with CAD and JMS solutions, delivering superior outcomes marked by higher quality, innovation, and configurability that effectively support and enhance critical operations.

Move Beyond “All-in-One” Solutions

In the realm of public safety software solutions, it is important to recognize that no single provider can fulfill all requirements. The diverse and complex nature of public safety demands expertise, specialization, innovation, scalability, adaptability, and the benefits of healthy competition.

- ✓ **Specialized Expertise:** Leverage the strengths of various company’s specialized solutions to ensure you are getting the most advanced and relevant technologies available in each respective domain.
- ✓ **Flexible Technology Stack:** Choose the solutions that best fit your requirements. CivicRMS users have the flexibility to select different vendors based on their strengths in specific areas, tailoring the solution to align with your agency’s goals.
- ✓ **Avoid Vendor Lock-in:** Don’t limit your options for scalability, pricing, and flexibility by depending on a single provider. Give your agency the freedom to replace components as needed without disrupting the system.

Computer Aided-Dispatch (CAD)

The screenshot displays the CAD interface with fields for incident information, location, and a map view. The interface includes tabs for General, Details, and a map. The incident details section shows a call log with fields for date, time, and location. The map view shows a satellite image of the incident location.

Real-time data from the 9-1-1 call is recorded through the CAD system and shared directly in CivicRMS’s interface. Field data includes location, comments, parties, vehicles, agencies, officers, etc. Create an incident report or citation without duplicating data within the CAD entry.

Jail Management System (JMS)

The screenshot displays the JMS interface with fields for inmate information, booking details, and charges. The interface includes tabs for General, Photos, and Data. The inmate information section shows fields for name, date of birth, and gender. The booking details section shows a table of bookings with columns for booking date, release date, and booking number. The charges section shows a table of charges with columns for charge number, description, type, and status.

Inmate information is directly accessible within the CivicRMS interface. All data is generated into the master data index for easy search functionality. Field data includes inmate name and identification info, demographic details, charges, bookings, etc. Add the inmate to an incident report with the click of a button.

Schedule a demo to see the CivicEye platform in action or visit www.civiceye.com for more information.